

# Device Handbook





# Contents

Rationale .....	4
Designated Digital Device Model .....	4
Required Device and Recommended Warranty .....	5
Purchasing Portal .....	6
Internet Usage at the College .....	6
Access to the College Wireless Network .....	8
Non-College Applications, Games and Music .....	8
Technical and Warranty Support .....	9
Power Issues, Battery & Charging .....	11
Backup and Data Storage .....	11
Microsoft Office Software .....	11
Inappropriate Use .....	12
Cyber Bullying .....	13
Student Safety & Advice for Parents .....	14
Caring For Your Device .....	16
Registering Devices .....	17
Frequently Asked Questions .....	18

*This document should be viewed in conjunction with the Saint Ignatius' College Junior School ICT Acceptable Use Guidelines and Family Media Agreement found on the College website.*

## Rationale

Saint Ignatius' College is committed to fostering a learning environment where technology supports the intellectual, social, and emotional development of all students. Our Tech-Smart School focus reflects our dedication to academic excellence, wellbeing, and preparing students for a rapidly evolving digital world while preserving the human connection essential to education.

In 2026 all students in Year 4 to 6 are expected to have the College's recommended iPad package as part of its digital device program. The device purchased should meet students' learning needs for their time at the Junior School.

## Designated Digital Device Model

The College requires the purchase of a designated device in 2026 for Year 4 to 6 students. As part of our Tech-Smart approach, from 2027 we will provide College-managed laptops for Year 4 and Year 7 students. By 2028, Year 4-5 laptops and Year 7-8 laptops provided, continuing year by year until Year 4-12 are fully transitioned.

This model ensures device consistency, security, and support, reducing distractions and technical issues. Families will receive detailed communication on device management, costs, and support in advance.

The College expectation is that students always act responsibly with the use of technology and understand that this is a privilege that needs to be respected so they will have the opportunity to work in collaboration with their teachers and peers.

## Required Device and Recommended Warranty

Apple iPad 11" 11th Gen (A16) Wi-Fi 128GB (or optional 256GB upgrade) - with STM Dux Rugged Case with Keyboard/Trackpad USB-C connected with 3.5mm Audio (iPad 10th Gen / 11th A16)

**Warranty AppleCare+ for iPad - 2 Year Warranty and 2 Accidental Damage Claims - \$65 per claim, is strongly recommended for all Junior School devices.**

We strongly recommend parents purchase the optional AppleCare+ for iPads when offered, which adds damage protection cover damage to the iPad, as repairs can be very expensive. You will be sent an email, 5 days after purchase, from the supplier e.g. Learning With Technology (LWT) offering to purchase Applecare+. You will be able to purchase Applecare+ after the iPad is activated (turned on for the first time). *Any device not covered by the Care Plan listed above would be the responsibility of the owner and their insurance company (if applicable).*

## Purchasing Portal

The College Device Purchase Portal can be accessed online via: <https://ignatius.sa.edu.au/learning-and-teaching/junior-school/computer-device-portal> or [www.ignatius.sa.edu.au](http://www.ignatius.sa.edu.au) and then click on the Learning & Teaching menu, then Junior School, then Computer Device Purchase Portal.

Our College link enables purchasing through Learning With Technology (LWT), **their total bundled price is displayed when selecting 'Buy a Device', which includes the iPad, rugged keyboard case and AppleCare+ warranty.** To see a cost breakdown of the components, click on 'Continue'. There is an optional upgrade to 256GB capacity, at additional cost. We highly recommend all iPad and keyboard case purchases are finalised by 17 December 2025, to improve the likelihood that all devices are delivered well before the start of the 2026 school year, however the LWT portal will remain open beyond this date.

## Internet Usage at the College

Students can access the Internet through the College's network whilst on site. This will be monitored and subject to strict filtering.

Students are reminded that inappropriate download attempts can be detected when the devices are connected to the College's network. This could result in breaches to the Saint Ignatius' College Junior School ICT Acceptable Use Guidelines and subsequent disciplinary action.

Parents need to carefully consider how they allow access to the internet at home. Wireless access can be limited through the router being turned off at times when you do not want to allow student online activity. If you would like further information/advice please contact the college.

External networks such as 3G, 4G mobile networks are not permitted. All Internet access is provided by the College through password-protected wireless points. Phone tethering and sim-related dongles are not to be used on College premises.



A Virtual Private Network, or VPN, is designed, amongst other things, to mask or hide internet activity. There are legitimate cases for uses of VPN's, however, most casual use of VPN's is to bypass restrictions or filters. The use of VPN's by students in our College is a breach of the ICT Acceptable Use Guidelines. Internet filter systems, like those set up in our school, are used to keep students safe. Students using VPN's to bypass these restrictions, intentionally or inadvertently, are putting themselves and the College community at great risk.

Many "free" VPN services, and even some paid services, are very deceptive and dangerous. They may include inappropriate imagery in the form of advertising, or simply steal personal information, like credentials. There are significant issues with viruses or malware from the use of VPN software. These are just some of the reasons the College has always disallowed the use of VPN's.

## Access to the College Wireless Network

Students will need to connect their device to the College wireless network called "IGNATIUS", which is available across all campuses. Students will be prompted to enter their College username and password when connecting. By connecting to our wireless network, you agree to the conditions outlined in this user guide and the ICT policies and guidelines found in the Student Diary and on the College website.

## Non-College Applications, Games and Music

Saint Ignatius' College does not object to the installation of non-College applications and files on the devices provided that the installed applications and files:

- Are appropriately licensed (i.e. they do not breach copyright and intellectual property laws – this includes video and music downloads).
- Are ethically and morally acceptable (including consideration

of College appropriateness, age-appropriate ratings and privacy issues).

- Do not affect the efficient functioning of the device for educational purposes (i.e. they do not interfere with the speed and storage capacity of the device or the problems that might arise from increased battery use).
- Do not affect the College's wireless network.
- Do not interfere with the classroom learning program (i.e. they may only be used in class under specific teacher direction).

In particular, while some games have significant educational benefits and will be used under teacher direction, other games have little educational merit and may affect network function. As a result:

- The use of network games is banned (unless authorised by the teacher for educational purposes).
- Ad-hoc networks are **not** to be created or used.

Where there is a contravention of this policy, consequences will apply. Other sanctions may be imposed in line with the Saint Ignatius' College Junior School ICT Acceptable Use Guidelines.

## Technical and Warranty Support

Technical support is available through the Junior School Technologies room. This should be done at times when this office area is open, but not usually in lesson time. The College IT Support Staff can only troubleshoot devices they are trained to support which will be the 'College Required' device.

Apple require private information when you log an iPad repair, so it is no longer possible for IT Services to log an iPad warranty repair support call "on behalf of" a parent/carer. Apple require so much personal information, and there are privacy limitations, that mean parents/carers must contact Apple directly to log iPad repairs. Once a parent/carer has arranged an iPad repair/replacement



with Apple, we have a small number of iPads that can be loaned to students for up to two weeks, once the required College iPad loan documentation has been signed and returned.

## Power Issues, Battery & Charging

Students taking iPads home must bring the device back to the College each day fully charged.

From 2026, as part of our Tech-Smart approach, the College is moving to install charging stations in all Year 4, 5, and 6 classrooms so that iPads can remain at school throughout the year. This ensures that the device is only used as a learning tool and does not become part of your child's recreational activities at home. If you would like to take advantage of this opportunity, please let your child's teacher know at the start of each year.

## Backup and Data Storage

It is important for each student to keep backups of their critical work. There are a number of options students should consider.

Students should also store their work using their Office 365 OneDrive account. Work can be stored on their College folder which can be regularly backed up to a USB device. The College will not be held responsible for lost work due to a failure to do backups.

## Microsoft Office Software

Students will be licensed to use the Microsoft Office suite of programs – including Word, Excel, PowerPoint and One Note. Students will be able to access Microsoft Office in the first weeks of Term 1. This license is provided by the College at no additional cost through arrangements with the Catholic Education Office and Microsoft. This copy of Office is supported on most operating systems (Windows, Apple OSX, Android, iPad iOS). Students can also download Office 365 from the Microsoft Office Portal on a home device once they have received their student username/ email.

## Inappropriate Use

The Manager of IT Services maintains computers, devices and the College network so that they operate effectively, that resources needed are available, and that College computers operate in a consistent way.

The following guidelines are outlined to ensure all users can access the latest research available with the latest technology in an acceptable and safe learning environment.

- Users will avoid websites with content that is violent, racist, sexist, pornographic, dominated by offensive language and/or illegal in any way.
- Engaging in chat lines or downloading files is not permitted unless forming part of legitimate class activity guided by the teacher of that class.
- Inappropriate use of the internet and email is a serious matter and can have significant consequences, e.g. sending a message over the internet using someone else's name.
- Passwords should remain confidential. No user should log-on as another student using their password or use a computer that is logged onto the network with another student log-on.
- Do not remove files or folders that have been installed to the network.
- Do not engage in cyber-bullying or e-crime.
- Under privacy legislation it is an offence to take photographs of individuals without their expressed permission and place these images on the Internet or in the public domain.

It is a requirement of the College that any student device can only be used in designated lesson time at the direction of that subject teacher.

Devices must be stored securely in the classroom at recess and lunch breaks and are not to be used at this time unless under the direct supervision of College staff. During co-curricular training sessions, devices must be placed securely in a locker or area designated by the teacher.

## Cyber Bullying

E-technology provides individuals with a powerful means of communicating instantly with others in both positive and negative ways.

Cyber bullying is bullying which uses e-technology as a means of victimising others. It is the use of an internet service or mobile technologies such as email, chat room discussion groups, instant messaging, Webpages or SMS (text messaging) – with the intention of harming another person.

Examples can include communications that seek to intimidate, control, manipulate, put down or humiliate the recipient.

Activities can include flaming (repeated negative messages), trolling, sexual or racist harassment, denigration, impersonation, trickery, exclusion and cyber stalking. The targeted person often feels powerless and may need help.

Cyber bullying may involve varying levels of severity, ranging from occasional messages to frequently repeated and highly disturbing threats to a person's life.

### Consequences

Any form of cyber bullying will be dealt with through the College's 'Bullying and Harassment Policy' and 'ICT Acceptable Use Policy'. Serious breaches are a police matter and may be dealt with through State and Federal Laws and SA Police.

## Student Safety & Advice for Parents

It is imperative that students are cyber safe and conduct themselves in an ethical behaviour whilst online. This should be seen as a partnership between home and the College. As children and adults spend increasing time online learning and communicating with friends, we need to ensure that students are cybercitizens who know what is appropriate behaviour.

Use of a student device at home should be closely monitored by parental supervision at all times. Where possible it is highly advisable that your child's device is in your view especially when they are active on the internet / online. Parents / Caregivers are asked to support College technology expectations and limits at home, especially regarding homework iPad use. It is highly desirable that you do not allow your child to use their device in their bedroom and ensure that it is removed from their bedroom once they go to bed at night.

Have a personal understanding and knowledge about Social Media and things like instant messaging, online games like Roblox, forums, blogs, Snap Chat, Instagram and Facebook. As a general rule the internet is anonymous and it is not always clear who you are talking to. These personal spaces are also easily accessible to others and personal information should never be published for others to see.

Show an interest in what your child is doing on their device and online. Discuss with them the associated risks of posting or revealing personal information like their name, address, date of birth, photographs and other family information.

Explore software that allows you the parent the option to limit your child's access to inappropriate information.

**Use the College Family Media Agreement document to discuss and agree upon expectations with your child. Create and sign the contract for your family's expectations for device usage.**

Please ensure that you have adequate insurance to cover your child's device for theft or accidental damage whilst the device is used at school, as the College does not supply this apart from the Warranty Insurance plan which can be purchased with the device on the College portal.

## Caring For Your Device

- Always store your device in the protective case.
- Try to avoid moving your device around when it is on. Before switching it on, gently place your device on a stable surface and then switch it on.
- You still need to be careful with the device while it is in a bag. Do not drop a bag from your shoulder. Always place the device gently down and do not leave the device on the floor.
- Be careful when putting the device in the car or bus that no other items are on top of it and nothing will roll on to the device bag.
- Devices should be switched to at least “sleep/hibernate” mode before being placed into a bag.
- Devices should be stored carefully in the student’s classroom when not in use. Students should not leave them in an unattended or unsecured location.
- Connect your power adapter only to your device.
- Do not step on your power cord or place heavy objects on top of it. Keep your cord away from heavy traffic areas.
- When unplugging the power cord, pull on the plug itself, rather than the cord.
- Do not wrap the cord too tightly around the power adapter or the cord will become damaged.
- Be aware of the power savings that come from running your device effectively from battery, after being fully charged.

Please do not place objects on top of your device and never carry it around while it is turned on. Avoid exposing your device to:

- Direct sunlight or sources of heat such as desk lamps
- Dust, dirt, rain, liquids or moisture
- Heavy shock or vibration

Device screens are delicate – they don't like being poked, prodded, pushed or slammed. Never pick up your device by its screen. Don't slam the screen closed and always be gentle when putting your device down. Ensure that nothing is left on the keyboard before closing the lid. Serious, expensive damage to the screen may result if this is not done.

To clean your LCD screen:

- Switch off your device
- Lightly dampen a non-abrasive cloth with water and gently wipe the screen in a circular motion.
- Do not directly apply water or cleaner to the screen
- Avoid applying pressure to the screen

## Registering Devices

All devices that are intended to be used on College premises will require registration with the ICT Support team. This registration form will ask for information about the device and require a student signature of compliance with regards to the ICT policies found in the Student Diary and on the College website. Students will complete this form under teacher guidance in the first few weeks of Term One, 2026. This is then authorized by a member of the ICT support team and filed for reference if the need arises to identify a particular device and its user.

## Frequently Asked Questions

My device is not working?

Firstly, restart the device. Turn it off and on again. If the problem persists consult ICT support team for advice.

Can I print at the College?

Yes, printer access will be available through student accessible printers at the College.

Do I have to print my assignments to hand them in?

It will depend on the nature of the work and the teacher. There will be times when you can submit digital copies or share your documents without printing.

How do I save my files?

This will depend on the type of files you will be storing. Most devices come with some internal storage space. Cloud storage is also an option (e.g. Office 365 OneDrive), but not all Cloud storage solutions are accessible at the College.

Where do I store my device if I am in Co-Curricular?

Not all co-curricular areas are safe for device storage, so the device should be kept in a safe, lockable place such as your student locker. The College offers no responsibility if your device is damaged or stolen during co-curricular events.

What happens if my device is damaged accidentally during College hours?

Accidents do happen and it is important to minimise this as best as possible. If you have purchased a device through the College Portal (see page 4) and added the optional Applecare+ damage protection, the device can be logged directly with Apple support by calling 1300 321 456. If you have another device that was not purchased through the College's supplier, then you will need to seek assistance from your own supplier / insurance company.

Am I able to charge my device at the College?

Please refer to page 11 of this handbook.

Can the College look at my device?

Because your device is the required device (see page 4), then the College's ICT Support team will review your device when a hardware problem occurs. There is a possibility that you may receive a temporary device if further action needs to be taken.

What is the name of the Saint Ignatius' College wireless network?

The name you will be looking for in your wireless list is called Ignatius. The other networks will not work well with all devices. The Ignatius network has been optimised for all staff and student devices.



*Saint  
Ignatius'  
College*

Go, set the world *alight*.



### Ignatius Early Years

58 QUEEN STREET  
NORWOOD 5067 SA

(08) 8130 7180

### Junior School

62 QUEEN STREET  
NORWOOD 5067 SA

(08) 8130 7100

### Senior School

2 MANRESA COURT  
ATHELSTONE 5076 SA

(08) 8334 9300